

Delivering Effective Access and Inclusion



Overview

This course provides an introduction into the area of accessibility and public transport integration. Drawing on a range of case studies and approaches, this course examines the latest access and inclusion agenda as it relates to public transport and interchange, the role of the community transport and taxi sector, station travel planning and multimodal access to rail, as well as BRT and more conventional bus and rail integration. The key role of active travel to stimulate greater use of public transport and the types of interchange and 'last mile' improvements needed to encourage this will also be covered.

The course will outline the latest thinking on access, diversity and inclusion as set out in DfT's Inclusive Transport Strategy, as well as explaining the main principles of the Equality Act.

The course, run in an interactive workshop format, will also look at the implications of regulations including the PSVAR requirements and the Office of Rail and Road's Accessible Transport Policy. Finally it will consider the role of station travel plans and how these tools can be used to provide holistic accessibility solutions.

Learning outcomes

On completion of the course, delegates will:

- have an understanding of the different types of tools they can use to develop effectively accessibility and integration solutions
- have a sound understanding of essential access, diversity and inclusion principles
- have an understanding of the latest thinking on access and integration and the role of local authorities, community rail partnerships, train operating companies, bus companies and other partners in designing and delivering effective schemes
- be aware of best practice toolkits and resources, monitoring methodologies and systems
- have a solid understanding of the station travel planning process from beginning to end
- be able to consider ways of motivating and sustaining long term engagement and commitment internally within their organisation, in working with external stakeholders and positively impacting on the communities they serve
- be able to develop an action plan for moving forward accessibility and integration projects in their area

Who should attend

The course has been developed for professionals involved in any aspect of access and integration wishing to develop their knowledge and competence; ranging from local authority and integrated transport authority transport planners, bus and train operating companies, consultants, and property and development management professionals through to those involved in travel promotion, access projects, behavioural change, public health and wellbeing, community engagement and community transport. The course will also give helpful background technical knowledge to diversity and inclusion specialists within a Human Resources environment.

Please bring a current project for the workshop session and a laptop

Programme*

Arrival and registration

Introduction and objectives

- Setting your learning objectives
- Understanding your skill gaps in this area

The overall access and inclusion framework

- Equality Act
- DfT Inclusive Transport Strategy
- Diversity and Equality Impact Assessments
- PSVAR regulations and Accessible Transport Policy requirements

The access and integration toolbox

- The importance of 'hard' and 'soft' projects
- Professional guidance on integration
- Tools from RSSB/RDG and other key agencies
- Station Travel Plans
- Community Rail - including ACoRP resources
- Bus and Community Transport - including
- Community Transport Association and CILT resources
- DfT Walking and Cycling Assessment Tool
- Access Auditing tools

Break

An insight into effective access and integration projects

- Case Studies
- Stakeholder Group management
- Access for All schemes and associated investment
- Effective bidding for funding and the evidence you need

Lunch

Your own accessibility challenges and projects

- Individual projects and opportunities brought by delegates
- Can be infrastructure led or softer project

Applying these tools to your situation

- Equality and diversity impact assessment work
- Gap analysis reviewing which tools and approaches may be of most benefit to your local projects

Break

Action Planning

- Action Planning the next steps for your own project

Course review

- Questions and Answers session
- Course feedback

Close

* Please note that that this is a preliminary course programme and is subject to change

